

Accessing your Employee Self Service (ESS/MSS) information in SAP

Back Ground

With the implementation of 2016 Support Packs, an issue has been detected where the ESS/MSS Portal will not function properly after the Go-Live on Monday, December 5, 2016.

This problem is specific to using **Microsoft Internet Explorer** to access the ESS/MSS Portal, when trying to load the Home screen. You will find that you can log on with your user name and password, but the Home Screen will not display any content. The page will behave like it is loading, but the content will not actually load.

Workaround

The Home screen will display correctly with other internet browsers, including FireFox and Chrome.

Access to ESS/MSS

In order to access ESS/MSS directly, you copy and paste it into your browser address bar.

https://nssb-webapps.gov.ns.ca/nwbc/?sap-client=200&*

This will take you to your ESS/MSS Portal login page to access ESS / MSS.

SAP NetWeaver

System: SRE
Client: * 200
User: *
Password: *
Language: English

Accessibility
Log On

[Change Password](#) [Password Forgotten](#)
[Click here to access your pay statement on a mobile device](#)

ECC Production:
SRE Client 200

While Microsoft Internet Explorer is the recommended browser for ESS, other browsers such as Mozilla Firefox and Google Chrome will work for most features. If you experience a problem in ESS, please

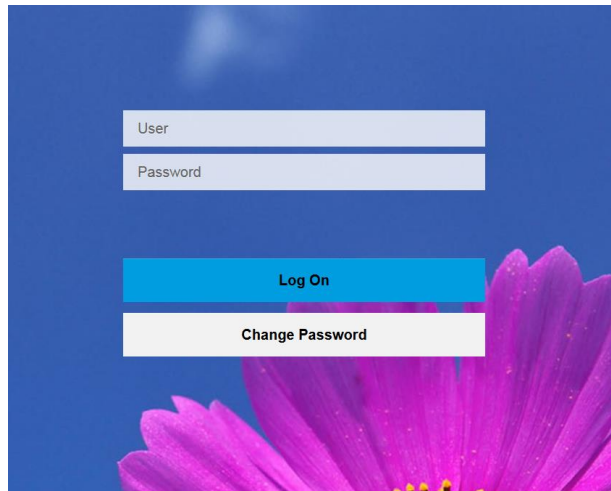
SAP Copyright © 2016 SAP SE. All rights reserved.

Access to Payroll information via Fiori

You can also view your Pay Slip through the **Fiori** login page by copying and pasting the following link into your browser address bar:

https://nssb-fiori.gov.ns.ca/sap/bc/ui5_ui5/ui2/ushell/shells/abap/FioriLaunchpad.html?sap-client=200&sap-return-url=%2fnwbc%2f&sap-return-url=%2fnwbc%2f%3f%252a%3d

This will take you to your Fiori login page to access your paystub information.



For either option, you may choose to bookmark the page in your browser for ease of future use.

Next Steps

IBM will continue to work with SAP to resolve this issue so that normal access to the ESS/MSS Portal with Internet Explorer can be resumed. As a resolution is identified, tested and implemented, further communication will be sent.